

Scottish Borders Community Justice Outcomes Improvement Plan 2017 – 2020**Consultation summary**

Earlier this year we asked for your views to help inform the content of our Community Justice Outcomes Improvement Plan. Having considered a range of contributions and information sources we have developed a draft Community Justice Outcomes Improvement Plan. The draft Plan is available at www.scotborders.gov.uk/communityjustice. If you would like us to send you a copy please get in touch using the contact details on the last page.

Pages 4, 13 to 20 of the draft Plan provide the information and context which has shaped our thinking. This has been developed further on pages 21 to 24 highlighting current activity. We have identified areas we can improve upon that support achievement of the common outcomes. A flow chart of the justice process is shown on page 43

While we welcome your comments on the whole plan there are specific parts in particular that we would like to hear your views on. This consultation summary details those areas and asks some questions that we would like you to consider.

Our aim

We want to reduce reoffending rates and the number of victims of crime in the Scottish Borders.

What is Community Justice?

The National Strategy for Community Justice defines community justice as:

“the collection of individuals, agencies and services that work together to support, manage and supervise people who have committed offences, from the point of arrest, through prosecution, community disposal or custody and alternatives to these, until they are reintegrated into the community. Local communities and the third sector are a vital part of this process which aims to prevent and reduce further offending and the harm that it causes, to promote desistance, social inclusion and citizenship.”

What is a Community Justice Outcomes Improvement Plan?

The Scottish Government has introduced the Community Justice (Scotland) Act 2016. This legislation is underpinned by seven common outcomes, a national strategy and an Outcomes, Performance and Improvement Framework. Local authorities are required to produce a Community Justice Outcomes Improvement Plan which incorporates this information.

The Plan is structured around the activities of the eight statutory partners who are:

- Crown Office & Procurator Fiscal Service
- NHS Borders including the Alcohol and Drugs Partnership(Scottish Borders)
- Police Scotland
- Scottish Borders Council
- Scottish Courts and Tribunals Service
- Scottish Fire and Rescue Service
- Scottish Prison Service
- Skills Development Scotland

Partners are working together to improve how they deliver services in line with seven common outcomes that have been set by the Scottish Government. The seven common outcomes are:

Structural Outcomes – *What we deliver as partners*

- *Communities improve their understanding and participation in community justice*
- *Partners plan and deliver services in a more strategic and collaborative way*
- *People have better access to the services they require, including welfare, health and wellbeing, housing and employability*
- *Effective interventions should be delivered to prevent and reduce the risk of further offending.*

Person-centric Outcomes – *Changes to users*

- *Life chances are improved through needs, including health, financial inclusion, housing and safety being addressed*
- *People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities*
- *Individual’s resilience and capacity for change and self-management are enhanced.*

Although we can’t change these seven common outcomes we can add local outcomes that are specific to the Scottish Borders.

Question 1

Do you think we need to add anything to the Structural Outcomes?

Question 2

Do you think we need to add anything to the Person-based Outcomes?

How will we achieve these outcomes?

We have identified Outcome Improvement Actions that we think we need to take to achieve these outcomes. We have also identified a number of things that we will measure to help us decide whether our actions are working; we have called these Community Justice Indicators. Our Community Justice Indicators are a mix of things that are quantitative (can be counted) and qualitative (measuring the quality of something).

Community Justice Outcome 1

Communities improve their understanding and participation in community justice

Community Justice Indicators

- Activities carried out to engage with 'communities' as well as other relevant constituencies
- Consultation with communities as part of community justice planning and service provision
- Participation in community justice, such as co-production and joint delivery
- Level of community awareness of/satisfaction with work undertaken as part of a Community Payback Order
- Evidence from questions to be used in local surveys/citizens panels, etc.
- Perception of the local crime rate

Question 3

Do you think there is anything else we could measure?

Outcome Improvement Actions

Number	Improvement Action	Lead	Completion
1.1	Develop a communications plan to raise the profile of community justice which will maximise use of all available communication channels, including Scottish Borders Council and partners websites, and social media channels.	Community Justice Lead	2020
1.2	<p>Develop an Unpaid Work Strategy, to include:</p> <ul style="list-style-type: none"> • Review the unpaid work request for service form and its accessibility to improve opportunities to contribute ideas. • Reconcile the proportion of unpaid work with the volume of crime in particular areas. • Develop a co-production approach to the delivery of unpaid work and consider the role partners such as the Scottish Fire and Rescue Service can play in developing life skills. • Develop an employability assessment which recognises the local employment market, unpaid work to be undertake and availability of other activity to increase work readiness. 	Criminal Justice Social Work/Skills Development Scotland	2018/19
1.3	Develop a series of partnership questions on community justice for inclusion in Community Planning consultation exercises.	Community Justice Lead	2017/18
1.4	<p>Reduce barriers to employment for people with convictions.</p> <p>Hold a programme of specific events relating to recruiting people with a conviction/s.</p> <p>Skills Development Scotland work with the business community to reduce perception and stigma associated with an offending history.</p> <p>Create linkages between Skills Development Scotland and the business community in relation to national training programmes and employer engagement services.</p>	Community Justice Lead/Skills Development Scotland	2019/20

Question 4

Do you think there are any other actions we could be taking?

Community Justice Outcome 2

Partners plan and deliver services in a more strategic and collaborative way

Community Justice Indicators

- Services are planned for and delivered in a strategic and collaborative way
- Partners have leveraged resource for community justice
- Development of community justice workforce to work effectively across organisational /professional /geographic boundaries
- Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of Multi Agency Public Protection Arrangements (MAPPA)

Question 5

Do you think there is anything else we could measure?

Outcome Improvement Actions

Number	Improvement Action	Lead	Completion
2.1	Explore the option to introduce a Domestic Abuse Court within the Scottish Borders.	Scottish Courts and Tribunals Service/Violence Against Women Partnership	2018/19
2.2	Review information sharing arrangements based upon preventing crime to facilitate a case conference process.	Community Justice Lead & Partners	2017/18
2.3	Extend the existing multi-agency tasking and coordination arrangements, to include: Developing the analytical picture in relation to crime and identify additional data sets that enhance understanding. Introduce a single partnership tactical assessment to support the partnership in targeted crime prevention activity.	Police Scotland/Safer Communities Team	2018/19
2.4	The Borders Alcohol and Drugs Partnership will develop 'future model' options for alcohol and drugs services to match budget settlements post 2016/17.	Borders Alcohol and Drugs Partnership	2018/19
2.5	Develop actions for inclusion within the Local Housing Strategy 2017-22 in particular appropriateness of accommodation and homelessness prevention.	Group Manager Housing	2019/20 (review)
2.6	Strengthen arrangements in relation to pre-release housing assessments and tenancy sustainment to prevent rent arrears or abandoned tenancies.	Homelessness Service	2018/19

2.7	Scottish Fire and Rescue Service build upon and develop arrangements in collaboration with youth justice services that support young people at risk of offending behaviour or who have committed an offence and consider ways to extend the approach to adults who might also benefit.	Scottish Fire and Rescue Service/Youth Justice	2018/19
2.8	Development of ReConnet focussing on prevention and (early as possible) multi-agency trauma-informed interventions for women at risk of offending and with multiple and complex needs, incorporating: Provision of clinical supervision for the ReConnect Survive and Thrive women's programme.	Criminal Justice Social Work / NHS Borders	2018/19

Question 6

Do you think there are any other actions we could be taking?

Community Justice Outcome

People have better access to the services they require, including welfare, health and wellbeing, housing and employability

Community Justice Indicator

- Partners have identified and are overcoming structural barriers for people accessing services
- Existence of joint-working such as processes/protocols to ensure access to services to address underlying needs
- Initiatives to facilitate access to services
- Speed of access to mental health services
- Speed of access to drug and alcohol services
- % of people released from custodial sentences, registered with a GP, have suitable accommodation, have benefits eligibility check

Question 7

Do you think there is anything else we could measure?

Outcome Improvement Actions

Number	Improvement Action	Lead	Completion
3.1	Use technological solutions to build capacity, reduce cost and improve outcomes, for example video conferencing & link between Criminal Justice Social Work, the Prison estate or between campuses.	Criminal Justice Social Work / Scottish Prison Service	2018/19
3.2	Review referral mechanisms and the significant points when information is available from service users about criminogenic needs to ensure the breadth and manner in which questions are asked identifies barriers and improves access to services.	Community Justice Partners	2018/19
3.3	Less than a third of Scottish Borders prisoners are subject to statutory throughcare upon release from prison, for the remainder it is voluntary. Work to improve the number of prisoners accepting voluntary throughcare.	Scottish Prison Service/ Criminal Justice Social Work	2019/2020
3.4	Explore options with Registered Social Landlords that remove the need for a homeless assessment for people leaving custody enabling direct access to housing.	Homelessness Service	2018/19
3.5	Engage in dialogue with the private rented housing sector and letting agents to consider and breakdown any barriers to access that may exist.	Homelessness Service	2018/19
3.6	Develop a proportionate approach to target vulnerable groups at risk of poor health as part of wider health inequalities work. This includes building capacity of frontline services to engage effectively and promote health in routine contacts with clients / service users.	NHS Public Health	2019/20
3.7	Promote mental health and wellbeing and reduce inequalities in mental health by building capacity for improved mental health and wellbeing within communities. This will include a new wellbeing training programme that can be tailored for and targeted to specific groups.	NHS Public Health	2019/20
3.8	Reduce risk of preventable disease in vulnerable groups by improving engagement and access to health screening and care services (including screening / assessment of alcohol and drug problems and mental health issues; risk-taking behaviours around Blood Borne Viruses and broader health concerns e.g. dental, health issues and health literacy.	NHS Public Health	2019/20
3.9	Develop the Right Track Employability Support Project (2 year European Structural Fund).	Economic Development/ Criminal Justice Social Work	2017/19
3.10	Promote employment support services, information and funding sources to community justice partners, service and perspective service users.	Skills Development Scotland	2018/19

	Develop referral mechanisms, building on existing access points to help service users to secure person centred support.		
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Question 8
Do you think there are any other actions we could be taking?

Community Justice Outcome 4

Effective interventions are delivered to prevent and reduce the risk of further offending

Community Justice Indicators

- Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of future offending
- Use of “other activities” in Community Payback Orders
- Effective risk management for public protection
- Quality of Community Payback Orders and Drug Treatment Testing Orders
- Reduce use of custodial sentences and remand, balance between community sentences relative to short custodial sentences under 1 year, proportion of people appearing from custody who are remanded
- The delivery of interventions targeted at problem drug and alcohol use
- Number of police recorded warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (CPO, DTTO and RLOs)
- Number of short-term sentences under one year

Question 9
Do you think there is anything else we could measure?

Outcome Improvement Actions

Number	Improvement Action	Lead	Completion
4.1	Explore opportunities to develop injury surveillance to create a more informed picture of where and when violence occurs.	NHS Borders /Police Scotland	2018/19
4.2	Extend Mentors in Violence to all secondary schools to support early intervention.	Police Scotland/Safer Communities Team	2017/18
4.3	Individuals considered to be persistent or prolific in their offending behaviour may have limited contact with statutory or other services. Develop a case conference process to assess and signpost to services based upon identified need.	Community Justice Lead/Safer Communities	2017/18

		Team	
4.4	Consider options to develop the antecedent information on those individuals who are committing a disproportionate level of crime in the Scottish Borders to support case disposal and sentencing decisions.	Crown Office and Procurator Fiscals Service/ Police Scotland	2018/19
4.5	Ensure service delivery of the Wise Group, New Routes Public Social Partnership mentoring service (a nationally commissioned service) is linked to agreed common outcomes and performance monitoring. In particular, persistent/prolific offenders are being supported to re-integrate into their communities.	Criminal Justice Social Work/ Community Justice Lead	2018/19
4.6	Scottish Fire and Rescue Service will explore opportunities to extend the HM Young Offenders Institution Polmont programme to include options post release.	Scottish Fire and Rescue Service/Scottish Prison Service	2018/19
4.7	Re invigorate Restorative Justice as an intervention.	Police Scotland	2017/18
4.8	Develop Whole Systems Approach with a focus on early and effective intervention, diversion from prosecution, alternatives to secure care and custody. Ensure that support is given to those young people appearing before the court and leaving secure care and custody.	Youth Justice	2018/19

Question 10

Do you think there are any other actions we could be taking?

Community Justice Outcome 5

Life chances are improved through needs, including health, financial inclusion, housing and safety being addressed

Community Justice Indicator

- Individuals have made progress against the outcome

Question 11

Do you think there is anything else we could measure?

Outcome Improvement Actions

Number	Improvement Action	Lead	Completion
5.1	Scope the potential for developing a range of alternatives to remand/custody in order to support women within community settings and which address the risk/needs.	Community Justice Lead/Criminal Justice Social Work	2019/2020
5.2	Ensure a benefits check upon release from prison for the client and their family if appropriate.	SBC Welfare Benefits	2018/19
5.3	Improve access to information and clarify pathways to sources of help across a range of support options for mental health.	Integrated Joint Board/NHS Mental Health	2017/18
5.4	Deliver a care programme approach to ensure people with complex needs including mental health, addictions and criminal justice have their needs met.	Integrated Joint Board/NHS Mental Health	2018/19
5.5	Explore options to extend community mental health triage distress brief interventions.	Police Scotland/ Integrated Joint Board/NHS Mental Health	2019/20

Question 12

Do you think there are any other actions we could be taking?

Community Justice Outcome 6

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Community Justice Indicator

- Individuals have made progress against the outcome

Outcome Improvement Actions

Number	Improvement Action	Lead	Completion
6.1	Develop opportunities to further utilise Level of Service / Case Management Inventory used to assess risk and need factors to influence the provision of services and evaluate impact.	Criminal Justice Social Work	2017/18
6.2	Make better use of the information contained within the Criminal Justice Social Work Order and Licence Completion Questionnaire to assess whether needs have been met and meaningful progress made.	Community Justice Lead/ Criminal Justice Social Work	2017/18
6.3	Scottish Fire and Rescue Service explore opportunities to work with Live Borders to share facilities and resource to promote safety and wellbeing.	Scottish Fire and Rescue Service/Live	2018/19

		Borders	
6.4	Develop a role that individuals on unpaid work can play within communities to support the contingency arrangements for severe weather.	SBC Emergency Planning/Criminal Justice Social Work	2018/19
6.5	Promote the completed projects undertaken by the unpaid work teams within communities.	SBC Unpaid Work Supervisor	2018/19

Community Justice Outcome 7

Individual's resilience and capacity for change and self-management are enhanced

Community Justice Indicator

- Individuals have made progress against the outcome

Question 11

Do you think there is anything else we could measure?

Outcome Improvement Actions

Number	Improvement Action	Lead	Completion
7.1	Develop a 'through the gate' approach for people being released from custody to improve access to key services before and following release to minimise vulnerability and support re integration back into the community, to include: Work with the Scottish Prison Service to ensure all Scottish Borders prisoners have a bank account or ability to receive direct payments to establish and maintain financial inclusion. Review pathways to accessing health and health care support services to ensure equity and continuity of care.	Criminal Justice Social Work/Scottish Prison Service/Group Manager Housing/NHS Public Health	2018/19
7.2	Work with the Scottish Prison Service and other local agencies to raise awareness of budgeting and digital inclusion in relation to Universal Credit upon release.	SBC Welfare Benefits	2018/19
7.3	Review Drug Treatment Testing Order provision in the Scottish Borders.	Community Justice Lead	2017/18
7.4	Increase the number of referrals to the SHINE mentoring service for women.	Criminal Justice Social Work	2018/19
7.5	Improve access to information and clarify pathways to sources of help for mental health issues which promotes a wide range of support options.	SBC/NHS Mental Health	2018/19

Question 14

Do you think there are any other actions we could be taking?

Please use this space for any other comments you would like to make about our draft Community Justice Outcomes Improvement Plan.

Scottish Borders Community Justice Outcomes Improvement Plan 2017 – 2020

Consultation Summary

Respondent Information Form

I am responding as (please tick all that apply):

An individual
Community Organisation
Third Sector Organisation
Commissioned service
Statutory Service
Victim of Crime
Victim of crime family member
Community Justice Service User
Community Justice Service User Family Member

Name of organisation (if applicable)

I am happy for you to publish my response but not my name

If you would like to be kept up to date with our work please include your contact details (these will only be used to contact you about our Community Justice work and will not be shared with any other organisations)

Title:

Surname:

Forename:

Postal address;

Postcode:

Telephone:

Email:

Completed responses should be sent to the Community Justice Team by 5pm on 28th February 2017

FREEPOST

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You can get this document on audio CD, in large print, and various other formats by contacting us at the address below. In addition, contact the address below for information on language translations, additional copies, or to arrange for an officer to meet with you to explain any areas of the publication that you would like clarified.

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